



Safety Net's

TECHNOLOGY SUMMIT 2023

JULY 17-19 ★ SAN FRANCISCO, CA



Sunday, July 16

4:00 – 6:00 PM	OPTIONAL – Early Registration, Cyril Magnin Foyer Stop by, say hello, and pick up your nametag!
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Day One

Monday, July 17

All sessions in Cyril Magnin Ballroom

8:00 – 9:00 AM	Registration & Continental Breakfast - Cyril Magnin Foyer
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9:00 – 9:25 AM	Welcome
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9:25 – 9:45 AM	What Does Tech Safety Mean? Erica Olsen, NNEDV
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9:45 – 10:45 AM	Thriving Through: The Trauma of Technology Abuse Francesca Rossi, Thriving Through
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10:45 – 11:15 AM	Break
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11:15 – 12:00 PM	Misuse & Strategic Use of Technology Audace Garnett, NNEDV
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12:00 – 12:45 PM	Devices & Location, Security & Safety Chad Sniffen, NNEDV
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12:45 – 2:15 PM	Lunch (On Your Own)
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2:15 – 3:00 PM	Navigating Privacy & Online Data Jessie Lowell, NNEDV
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3:00 – 3:15 PM	Break
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3:15 – 4:00 PM	Considerations for IoT and Emerging Tech Laisa Schweigert, NNEDV
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4:00 – 4:15 PM	Techtionary
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4:15 – 6:00 PM	Welcome Reception Enjoy some snacks and a cash bar, and meet other attendees!
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Day Two Tuesday, July 18		
8:00 – 9:15 AM	Continental Breakfast	Foyer
9:15 – 9:30 AM	Morning Announcements Erica Olsen, NNEDV	Cyril Ballroom
9:30 – 10:30 AM	LGBTQ+ Safety and Well-Being Jake Snow, ACLU	Cyril Ballroom
10:30 – 11:00 AM	Break	
11:00 – 12:30 PM	The Crossroads of Tech and Financial Abuse Rachel Gibson, National Center for Victims of Crime	Cyril I
	In Their Digital Shoes: The Impact of Abuse Laisa Schweigert, NNEDV	Cyril II
	Understanding Image-Based Abuse Audace Garnett, NNEDV; Andrea Powell, Panorama Global	Cyril III
	Reproductive Health, Coercion, and Technology Jessie Lowell, NNEDV	Market
	How to Start a Regional Cyber Abuse Task Force Annie Seifullah, Lindsey Song, NY Cyber Abuse Task Force	Mission
12:30 – 2:00 PM	Lunch (On Your Own)	
2:00 – 3:30 PM	Location Tracking: Advocating for Privacy and Safety Standards Andrew Crawford, Center for Democracy and Technology; Erica Olsen, NNEDV	Cyril I
	Recourses and Accountability with Image Exploitation: What are the options? Jane Anderson, AEquitas; Chad Sniffen, NNEDV	Cyril II
	Online Dating Safety Joanna Colautti, WESNET; Match Group representative	Cyril III
	An Innovative Technology Solution for Emergency Hoteling and Shelter Management Paige Allmendinger, Mackenzie Masion, Safe Stays at Reloshare	Market
	I Am Not a Robot: Lessons Learned in Using Tech to Communicate Toby Shulruff, NNEDV Consultant	Mission
3:30 – 4:00 PM	Break	
4:00 – 4:45 PM	Privacy Myths vs. Realities: Practical Info About Where the Real Problems Are and How to Solve Them Pam Dixon, World Privacy Forum	Cyril Ballroom
5:00 – 7:00 PM	Women of Color in Technology and Advocacy Reception: Open to anyone who identifies as a woman or nonbinary and a person of color or member of an ethnically specific community.	Market

Day Three Wednesday, July 19		
8:00 – 9:00 AM	Continental Breakfast	Foyer
9:00 – 10:00 AM	Prioritizing Safety and Privacy: A Panel Discussion -Amazon, Norton, Uber	Ballroom
10:00 – 10:15 AM	Break	
10:15 – 10:45 AM 11:00 – 11:30 AM 11:45 – 12:15 PM	Rotations: Learn About Tech – 30 mins each, pick 3 of 4 options	
	Apple’s Safety Check -- Corbin Streett, Maddie Zug, Apple	Cyril I
	Instagram & Facebook Safety Tools -- Cindy Southworth, Meta	Cyril II
	Mozilla: Taking Ctrl of Your Identity -- Sally Richardson, Mozilla	Cyril III
	Combatting Misuse of Location Trackers -- Zack Eddinger, Google	Mission
12:15 – 1:30 PM	Lunch (On Your Own)	
1:30 – 3:00 PM	Stalkerware: Understanding the Data, Risks, and Strategies for Safety David Ruiz, Malware Bytes	Cyril I
	A Spy in the House: How to Help Survivors Navigate Smart Home Safety and Privacy Toby Shulruff, NNEDV Consultant	Cyril II
	Survivors’ Use of Cameras Karla Torres, Amazon; Erica Olsen, Chad Sniffen, NNEDV	Cyril III
	Social Media, Surveillance, and Sexting: The Complex Realities of Teen Dating Violence Audace Garnett, NNEDV	Market
	Silly Rabbit, TikTok Isn’t Just for Kids Rachel Gibson, NCVC	Mission
3:00 – 3:15 PM	Break	
3:15 – 4:45 PM	Tech Safety and Privacy Planning Jessie Lowell, NNEDV	Cyril I
	Rage Against the Machine: Breaking Down the Tech Barrier for Survivors Toby Shulruff, NNEDV Consultant	Cyril II
	Using Uber: Considerations for Survivor Privacy & Safety Elise Maiolino, Uber	Cyril III
	Teens and Tech, Safety Planning, and Prevention Angel Campbell, Maryland Network Against Domestic Violence	Market
	Artificial Intelligence and What AI Means for Survivors and Advocates Chad Sniffen, NNEDV	Mission
4:45 – 4:50 PM	Break	
4:50 – 5:00 PM	Prizes and Closing Remarks	Cyril Ballroom

Session Descriptions

Technology Summit 2023

July 17 – 19

Monday, July 17

Thriving Through: The Trauma of Technology Abuse

Francesca Rossi

Francesca Rossi is a Licensed Clinical Social Worker who provides care for survivors of technology facilitated abuse, intimate partner violence and stalking through her therapeutic practice, Thriving Through. She launched Thriving Through to address the mental health needs of those who are victimized by and through technology and create awareness around the offline impact of online abuse.

Through surviving her own experience of IPV, stalking and digital abuse, she came to understand how technology activates the body's fear response system. The mental health impact of being abused through digital methods and platforms can have devastating effects on a person's global functioning, including their ability to communicate through technology. Francesca will be exploring the acute and chronic mental health impact of technology facilitated abuse and how survivors can navigate the continued destabilizing effects of living in a world of forced digital engagement.

Tech abuse is often siloed and dismissed regardless of the harm it causes. Technology Abuse is abuse. Survivors need support to untangle the impact of this harm from their lives so they can safely access technology and the digital world without fear.

Foundations:

The Misuse & Strategic Use of Technology

Devices & Location, Security & Safety

Navigating Privacy & Data Online

Considerations for IoT & Emerging Tech

Safety Net Team, NNEDV

For us to truly support survivors, enhance our services, and hold offenders accountable, we need to understand technology's impact on victims, the possibilities for misuse, and the potential for strategic use. These sessions include a crash course in the basics of technology safety, designed to help participants navigate through the ever-changing landscape of a tech saturated world and the intersections with our work. Participants will leave better equipped to help guide survivors as they work to increase their privacy and safety in this digital world and address any misuse.

Tuesday, July 18

General Session:

LGBTQ+ Safety and Well-Being: What Does Tech Have to Do with It?

Jake Snow, ACLU

Research has repeatedly demonstrated that LGBTQ+ individuals experience significantly higher rates of online abuse and harassment. There are also many tech-related concerns that are unique and raise specific safety and privacy concerns for the LGBTQ+ community. Do content moderation policies consider outing someone without their permission? How does the Dobbs decision impact the healthcare and privacy needs of trans and non-binary individuals, their family, and their care providers? Do measures intended for increasing safety, such as identity verification, have an unintended consequence? We'll discuss these and other important considerations for safety and overall well-being.

The Crossroads of Tech and Financial Abuse

Rachel Gibson, National Center for Victims of Crime

Anyone can be a victim of financial fraud, and perpetrators of this type of crime are utilizing technology to further their schemes and scams. Those who choose to commit these crimes can range from the most intimate of people like partners and family members to strangers far away. With financial fraud increasing, it's important for practitioners, and those who do survivor-facing work, to understand the dynamics of financial fraud when technology intersects, identify strategies and provide resources to help professionals support victims and survivors.

In Their Digital Shoes: The Impact of Abuse

Laisa Schweigert, NNEDV

This highly interactive session will give participants an opportunity to better understand the experiences of survivors of tech abuse, including the many difficult decisions they have to undertake with incredibly limited options. A simulated video experience will help participants consider the complex and challenging situations that this type of abuse can create and the impossible decisions and choices survivors are often left with.

How to Start a Regional Cyber Abuse Task Force

Anna Seifullah, Goldberg Law & NY Cyber Abuse Task Force

Lindsay Song, Sanctuary for Families & NY Cyber Abuse Task Force

In 2014, two determined attorneys (Shira Kaufman and Carrie Goldberg) started a local task force with the goal of passing laws to protect victims of image-based sex abuse, formerly known as revenge porn. Fast forward to 2022 and the New York Cyber Abuse Task Force not only achieved its original purpose – but it has grown to be a powerful coalition of civil attorneys, advocates, survivor leaders, law enforcement officers, researchers, and other stakeholders in the fight against technology-facilitated abuse. This presentation will provide an overview of New York's Cyber Abuse Task Force (formerly New York Cyber Sexual Abuse Task Force, recently renamed to reflect the breadth of issues addressed), its formation, the building of its network, and the success of its work since its inception. The Task Force is committed to fighting cyber abuse in all its forms, which includes but is not limited to the non-consensual dissemination, or threat of dissemination, of sexual images (cyber sexual abuse/nonconsensual pornography), hacking, stalking, spoofing, harassment, identity theft, impersonation (including deepfakes), and more. This presentation will cover three main areas: 1) successful legislative advocacy by the Task Force 2) the creation of the Cyber Abuse Manual for advocates

that has been sent and utilized by hundreds of advocates, attorneys, and others, in New York and beyond, and 3) the Task Force's successful conferences and trainings on technology-facilitated abuse and the ways in which these trainings have created collaboration and cultural change around perceptions of gender-based violence survivors and cyber abuse. This training will provide a case study on the Task Force and a blueprint for those interested in repeating its successes in their states/regions.

Reproductive Health, Coercion, and Technology

Jessie Lowell, NNEDV

It's a tough time for bodily autonomy if you defy reactionary ideas of gender and reproduction. Since the Supreme Court's Dobbs decision overturning Roe, there's been a lot of discussion about tech safety, digital privacy, and access to medical care. Most of it has been cis-centric, and most of it has been focused on a few specific potential concerns, such as period tracker apps. At the same time, there has been an increasing social and political backlash against trans/gender-expansive people, their supportive family members, and their care providers. In this webinar, we go beyond the spotlight to discuss tech safety, privacy, and security for trans/gender-expansive survivors of domestic violence, sexual violence, and stalking who are seeking care in a fraught political climate.

Understanding Image-Based Abuse

Audace Garnett, NNEDV

Andrea Powell, Panorama Global

The misuse of images and media, such as non-consensual intimate image sharing, sextortion, and deepfakes continues to be a prevalent and, unfortunately, effective tactic of abusers to harm victims. Whether abusers are taking, distributing, or making threats to distribute these images, these behaviors can significantly impact the survivor's life and well-being. While the methods and context of how these images are obtained and shared vary, they are often distributed without the consent of the person depicted and are a violation to the survivor's privacy and safety.

When seeking help, survivors may encounter victim blaming and misunderstanding. To effectively respond to image-based abuse, advocates and service providers who work with survivors must become familiar with this tactic of abuse, the technology used to facilitate this harm, and the impact that this growing issue has on the lives of survivors. This session will also discuss possible actions for recourse, and how advocates can support survivors as they plan for safety.

Location Tracking: Advocating for Privacy and Safety Standards

Andrew Crawford, Center for Democracy and Technology

Erica Olsen, NNEDV

Bluetooth location trackers meant to find your lost items are widely available and affordable. Most of the time, they are used for their intended purpose. Unfortunately, they are also misused as a tactic of abuse. The harms can include the loss of privacy, emotional distress, and the potential of an imminent safety risk. As with most technology-facilitated abuse, adequately addressing this misuse will require a multi-pronged approach. We need to look at aspects of safety planning, recourses for accountability, and the fundamental design of the trackers and the devices they function with. To that end, Safety Net and the Center for Democracy and Technology have spent the last year outline principles for universal industry standards that will hopefully

create solutions, minimizing the opportunities for abuse and supporting the public from unwanted and harmful tracking. This session will share aspects of that work as well as some safety planning tips.

Recourses and Accountability with NCII: What are the options?

Jane Anderson, AEquitas

Chad Sniffen, NNEDV

Image exploitation involves the nonconsensual creation, possession, or distribution of an image or images depicting victims' nude, semi-nude, engaged in consensual sexual activity, or being sexually assaulted. It exposes victims to immeasurable trauma of essentially infinite duration, permanently invading their autonomy and security. As technology continues to evolve more quickly than the law, those working with survivors need to be prepared to address various types of image exploitation in the context of what types of recourses, safety plans, and accountability the survivor wants. If they want to involve the legal system, investigators and prosecutors need to collaborate on digital investigations; leveraging existing, if imperfect, statutes; and combating victim-blaming attitudes. Service providers can also be equipped with resources and information on alternative options for removing images online. This presentation will explore the various forms of image exploitation and the types of statutes under which this abuse can be prosecuted. Strategies for documenting this abuse for the legal system while safeguarding privacy will be discussed. Resources will also be provided to support victims who would like to explore non-criminal avenues of achieving justice.

I Am Not a Robot: Lessons Learned in Using Tech to Communicate

Toby Shulruff, NNEDV Consultant

In the past three years we've been using tech more than ever before to communicate with survivors by text, while working from home, and to bridge distances. Survivors now have more choices about how and when they reach out for help, support, and information. How have we kept up? How are we managing our own work-life balance? How private are our communication tools? Is the tech bringing us all the benefits we want? In this interactive session, we'll learn from each other about what works and what doesn't, and where we need to go next.

An Innovative Technology Solution for Emergency Hoteling and Shelter Management

Mackenzie Masion & Francesca Zarate, Safe Stays by Reloshare

COVID exacerbated existing shortages of emergency housing options for crime survivors. Shelters had limited capacity due to social distancing requirements and staffing shortages. Programs have been scrambling to build relationships with hotels, and are often met with resistance. Alternatively, shelters have gone without a streamlined management system for far too long. In this session, learn about Safe Stays and Aspen by ReloShare. Safe Stays is a free-to-use, business to business hotel booking platform. Designed specifically for agencies that serve survivors of crime, it streamlines and simplifies booking hotel stays for survivors with built in confidentiality features. Aspen is a customizable app that makes it easy for all authorized agency staff to update, view, and track bed and shelter occupancy. Originally designed for hotel block management, Aspen allows any housing program to update and track their unit availability and occupancy in one central system. We will provide a live demo of Safe Stays and the Aspen app to ensure participants gain knowledge about new advancements in technology and how they can utilize these options in their work.

Online Dating Safety

Joanna Colautti, WESNET

Match Group representative

This one-hour presentation details what technology-facilitated abuse can look like within the context of dating apps. The presentation will explain what dating apps are and how they work with a discussion of the popularity of their use globally. The presentation explores some of the more common abuse scenarios that occur within the online dating context including but not limited to online harassment and misogyny, stalking, romance scams and image-based abuse. The session will cover some safety tips for staying safe both online and offline. We will also touch on some options that are available to people who have experienced online abuse related to the use of dating apps. In the last part of the presentation Match Group will walk participants through some of the platform's newest safety and security features being built into many dating apps.

General Session:

Privacy Myths vs Realities:

Practical info about where the real problems are and how to solve them

Pam Dixon, World Privacy Forum

Did you know that a survivor can be 100 percent off of social media and still be vulnerable to serious privacy and safety issues? Don't waste another moment worrying about the wrong things — this interactive session will steer you through the most important privacy and safety challenges, and offer practical, immediately usable tips to improve survivor safety. This session will be very interactive and will feature where-the-rubber-meets-the-road tips designed and tested to improve safety and increase survivors' ability to interact and thrive in a modern world.

Topics will include:

- Buying things, online and offline;
- Health and medical information, inside and outside of a doctor's office;
- Unexpected online trouble spots and how to create safety zones;
- Face recognition 101 and what you most need to know and do to help survivors.

The session will include an ongoing Q and A, so come prepared with all of your questions!

Wednesday, July 19

Prioritizing Safety and Privacy:

A Panel Discussion with Representatives from Technology Companies

Facilitator: Erica Olsen, NNEDV

Panelists: Virginia Ross, Amazon; Dr. Armin Wasicek, Norton; Emilie Boman, Uber

For this year's tech panel, we're focusing on the decisions to prioritize privacy and safety in the design and implementation of technology. We'll hear from representatives from leading technology companies about efforts and challenges to prevent and address abuse, increase privacy, and focus on overall well-being.

Rotations: Learn About Tech

1. Safety Check on iPhone

Corbin Streett, Maddie Zug, Apple

In this session, members of the Apple Trust & Safety team will walk through how survivors and others concerned with interpersonal privacy can use Safety Check on iPhone to quickly review and change who they're sharing information with, and easily make updates to important account information.

2. Instagram and Facebook Safety Tools

Cindy Southworth, Meta

Meta offers many tools to help people control their experience on Facebook and Instagram. This workshop will highlight new tools such as hidden words and comment filtering and show where you can learn more about the range of safety, security, privacy, and well-being tools.

3. Mozilla: Taking Ctrl of Your Identity

Sally Richardson, Mozilla

Mozilla is committed to an internet that promotes civil discourse, human dignity, and individual expression. As threats from online move offline and vice versa, all aspects of people's identity are impacted. Mozilla's Privacy and Security team will walk through three of their products, Firefox Relay, Firefox Monitor, and Mozilla VPN, that help people protect themselves and reclaim parts of their identity.

4. Combatting Misuse of Location Trackers

Zack Eddinger, Google

Location-tracking devices help users find personal items like their keys, purse, luggage, and more through crowdsourced finding networks, but they can also be misused for unwanted tracking of individuals. Google announced multiple efforts to prevent unwanted tracking, including a product built into Android to alert users of potential unwanted tracking and a cross-industry collaboration to create a standard for location-based device trackers. This rotation will give an overview of the efforts to help combat the misuse of location tracking devices.

Silly Rabbit, TikTok Isn't Just for Kids

Rachel Gibson, National Center for Victims of Crime

Technology has opened the world up for more connections, more information sharing, and allowing victims and survivors to connect with service providers like never before. Using technology is not just for youth and young adults. More older adults are using technology to the bank, connect with family and friends, date, and more.

According to the AARP, they found "that more older adults (44%) view tech more positively as a way to stay connected than they did before COVID-19. In addition, 4 out of 5 adults age 50+ rely on technology to stay connected and in touch with family and friends." It is imperative for service providers to understand the nuances of how Older Adults are using technology, the ways this technology can be misused, and how Older Adults can use technology in an empowered way.

This session will identify risks to the use of technology for Older Adults and how to mitigate these risks. Participants will be able to identify safety planning strategies for Older Adult victims of crime and how these strategies will need to adapt based on victims' and survivors' needs. Lastly, participants will identify resources that can help empower victims.

A Spy in the House: How to Help Survivors Navigate Smart Home Safety and Privacy

Toby Shulruff, NNEDV Consultant

Smart Home technology like speakers, thermostats, doorbells, alarms, robot vacuums, and TVs connect everyday devices to apps and websites so they can be monitored and controlled even when someone isn't home. In this session, we'll discuss the steps survivors can take to figure out if smart home tech is being used against them, strategize about next steps, and increase their privacy and safety. It's not all bad news though! We'll also talk about how survivors might want to use the same tools to feel safer and more secure at home.

Tech Safety and Privacy Planning When Working with Survivors of Gender-Based Violence

Jessie Lowell, NNEDV

With certain types of gender-based violence, it is common for aggressors to both target survivors, as well as people perceived as close to or allied with the survivor. For this reason, both survivors of gender-based violence themselves and staff or volunteers at agencies that work with them, can be at risk for tech-facilitated stalking, harassment, or abuse. This webinar will build staff, volunteer, and organizational capacity to help victims who are dealing with tech-facilitated stalking, harassment, or abuse and assist with privacy/security planning. In addition, we will discuss the ways that stalkers, harassers, and abusers can misuse technology to find staff/volunteer personal information and online accounts, and what staff/volunteers and their organizations can do.

Social Media, Surveillance and Sexting: The Complex Realities of Teen Dating Violence

Audace Garnett, NNEDV

Dating abuse among youth happens in all types of relationships whether formed online or offline. Similar to adult dating violence relationships, the use of technology can be used by youth in abusive relationships to stalk, harass, and monitor their partners, send degrading messages, embarrass them publicly, or pressure them for sex or sexually explicit photos. In this 101 session, we will discuss the prevalence of technology misuse among teens, myths and facts often held in our society, and the risk and protective factors associated with teen dating violence. Participants will gain knowledge about advocating for and supporting youth affected by this issue.

Stalkerware: Understanding the Data, Risks, and Strategies for Safety

David Ruiz, Malwarebytes

Far from being the only type of digital surveillance used against survivors of domestic abuse, stalkerware continues to threaten the safety and privacy of thousands. Capable of monitoring locations and phone calls and retrieving cell phone images and videos, stalkerware-type apps can be difficult to find and just as hard to address.

Recent government actions against individual makers of these apps are encouraging, but everyone—including survivors of domestic abuse—have a right to control and know what is on their devices, from their smart phones to their tablets to their computers.

Malwarebytes will present recent research on stalkerware, along with practical safety strategies for survivors and the advocates who assist them. This session will explore the prevalence of this threat, how the government and cybersecurity vendors have stepped up to stop the threat, and how to make safety plans moving forward.

Teens, Tech, and Dating Violence - You Don't Know What You Don't Know

Angel Campbell, Maryland Network Against Domestic Violence

This 2.0 training is designed to equip service providers with the knowledge necessary to engage youth in prevention practices and offer tools to increase their safety and reduce risk. Attendees will be able to:

- Create an in-depth safety plan for youth experiencing technology facilitated abuse.
- Develop a prevention plan on an individual, organizational, and systemic level.
- Compare and contrast the harmful effects of the misuse of technology and the way technology can be used creatively to increase survivor safety.

Ms. Campbell will use a variety of methods in this interactive presentation to engage participants in order to increase knowledge of safety planning and prevention of technology facilitate abuse amongst youth. Using discussion, Mentimeter, and handouts attendees will leave with solid tools and an actual action plan to improve their response to technology facilitated teen dating violence.

Using Uber: Considerations for Survivor Privacy & Safety

Elise Maiolino, Uber

Transportation options are just one of many things for survivors to consider while safety planning. Ride-sharing apps, like Uber, are an alternative to taxis, cabs, and other forms of transportation. Each type of transportation will have its own privacy, security, and safety considerations and options. For this session, Elise Maiolino, Uber's Head of Women's Safety Policy, will share an overview of safety related policies, practices, and features. This will be followed by a Q&A session to help advocates feel more prepared to assist survivors when they are navigating this transportation option as part of their life.

Survivors' Use of Cameras

Karla Torres, Amazon

Erica Olsen, Chad Sniffen, NNEDV

In November 2022, Ring and NNEDV announced a collaboration to donate up to 10,000 home security camera devices to support survivor safety. This donation program was based on local and state-wide pilot projects in Texas in collaboration with the Texas Council on Family Violence. Many survivors use camera devices to feel a greater sense of security and control over their property and their home. Notifications of movement at a front door, for example, let survivors check the cameras before opening that door or coming home. Some survivors have also used camera recordings to help document abuse. To be thorough, the donation program does more than facilitate getting a device to a survivor. The program also shares privacy and security advice for advocates and survivors, to help set-up and use the devices in ways that are best for survivors. This session will discuss the ideas of surveillance and security, review the donation program, and provide an overview of important considerations that should be discussed with survivors for increased privacy and safety. Attendees will be welcome to ask questions about the donation program during an open Q&A at the end of the session.

Rage Against the Machine: Breaking Down Tech Barrier for Survivors

Toby Shulruff, NNEDV Consultant

In order to get help, survivors need to use websites, apps, online forms, and email – and often from their phones. Every one of these interfaces is different, requires creating a new account log in, and many times there are errors because something times out or they forget a password. All these frustrations may sound

familiar from daily life for many people, but for a survivor in crisis or coping with the effects of trauma, frustrations become barriers. In this session, we'll look at how the tech we use to provide services can unintentionally block survivors from getting what they need to find safety and healing... and what we can do about it.

Artificial Intelligence and What AI Means for Survivors and Advocates

Chad Sniffen, NNEDV

Throughout history, key technologies have fundamentally shifted daily life once they reached critical points in development and adoption. Technologies like the world-wide web, email, mobile phones, social media, and online shopping are just a few examples from the last few decades. Artificial Intelligence is the next key technology poised to change everything. AI-powered generation of text, images, voice, and video are already shocking the world with their quality, realism, and ease of use. By design, these systems can only become more powerful over time. Although abusive uses of AI-powered technology have not yet been widely documented, it is a practical certainty that abusive uses will become known as AI systems become more powerful and widely adopted.

This workshop will survey the scope of existing AI-powered systems and their uses, as well as any known abusive uses of AI, at the time the session is delivered. Any abusive uses in the context of intimate partner violence will be highlighted, as well as ways in which AI-powered systems can benefit abuse survivors and their advocates.