



Safety Net's

# Tech Summit 2024

August 5-7, 2024

Washington, DC

## Sunday, August 4

4:00 – 6:00 PM

### OPTIONAL – Early Registration

Stop by, say hello, and pick up your nametag!

## Day One – Monday, August 5 All Sessions in Regency Ballroom

8:30 – 9:30 AM

### Registration & Continental Breakfast

9:30 – 9:45 AM

**Welcome** – Dr. Wendy Mahoney, Interim President & CEO, NNEDV

9:45 – 10:45 AM

### What Does Tech Safety Mean?

Erica Olsen, NNEDV

10:45 – 11:15 AM

### Break

11:15 – 12:00 PM

### Technology as a Tactic of Abuse

Audace Garnett, NNEDV

12:00 – 12:45 PM

### Identifying and Assessing Tech Abuse

Jessie Lowell, NNEDV

12:45 – 2:15 PM

### Lunch (On Your Own)

2:15 – 3:00 PM

### Strategic and Empowered Use: Tech Safety Planning

Chad Sniffen, NNEDV

3:00 – 3:15 PM

### Break

3:15 – 4:00 PM

### Safety and Privacy from Another Angle: Our Tech Use

Laisa Schweigert, NNEDV

4:00 – 4:15 PM

### Techtionary!

Audace Garnett, NNEDV

4:15 – 6:00 PM

### Welcome Reception

Enjoy some snacks and a cash bar, and meet other attendees!

**Day Two – Tuesday, August 6**

8:15– 9:15 AM	<b>Continental Breakfast</b>	<b>Ambassador</b>
9:15– 9:30AM	<b>Morning Announcements &amp; Game</b>	<b>Regency</b>
9:30 – 10:30 AM	<b>Tech Policy Panel: How is Tech Abuse Legislated?</b> Moderated by: Erica Olsen, NNEDV Panelists: TBA	<b>Regency</b>
10:30– 11:00 AM	<b>Break</b>	
11:00 – 12:30 PM	<b>Swipe Right: Young People and Online Dating.</b> Tonjie Reese, Jasmine Harris, eleven 24	
	<b>Tech Abuse &amp; Safety for LGBTQ+ Survivors of Domestic Violence, Sexual Assault, and Stalking</b> Andrew Sta.Ana, Day One; Ruth Perrin, ABA Commission on Domestic and Sexual Violence	
	<b>Online Abuse, Real Life Harm: Collaborating to Combat Common Defenses to Online Abuse Cases</b> Jane Anderson, Aequitas; Matthew Herrick	
	<b>Sharing Survivors’ Stories Safely on Social Media</b> Sarah Brown, Georgia Coalition Against Domestic Violence.	
	<b>Ain’t I A Woman? Mysogynoir, Tech-Facilitated Abuse, and Black Women</b> Audace Garnett, NNEDV	
12:30 – 2:00 PM	<b>Lunch (On Your Own)</b>	
2:00 – 3:30 PM	<b>Beyond Hackers and Headlines: Encryption Basics for Victim Service Providers</b> Jessie Lowell, NNEDV	
	<b>No Filters: Introduction Into Media Literacy as Prevention Education</b> Tonjie Reese, eleven24	
	<b>Privacy Considerations for Survivors Requesting HUD Funded Housing</b> DFox, NNEDV; Molly Thibodeaux, Texas Council on Family Violence; Kiesha Preston, GBV Consultant	
	<b>Electronic Evidence: Authentication, Admissibility, and Application - Oh My!</b> Lindsey Song, Sanctuary for Families; Annie Seifullah, Incendii Law, LLC	
	<b>Digital Divide: Considerations for Working with Immigrant Survivors</b> Hellitz Villegas, Casey Swegman, Tahirih Justice Center	
3:30 – 4:00 PM	<b>Break</b>	
4:00 – 4:30 PM	<b>Putting the Pieces Together Activity</b> Safety Net Team, NNEDV	<b>Regency</b>

4:45 – 6:45 PM	<b>Women of Color in Technology and Advocacy Reception:</b> Open to anyone who identifies as a woman or nonbinary and a person of color or member of an ethnically specific community.	
<b>Day Three – Wednesday, August 7</b>		
8:00 – 9:00 AM	<b>Continental Breakfast</b>	<b>Foyer</b>
9:00 – 10:00 AM	<b>A Panel Discussion with Representatives from Technology Companies</b>	<b>Regency</b>
10:00 – 10:15 AM	<b>Break</b>	
10:15 – 10:45 AM 11:00 – 11:30 AM 11:45 – 12:15 PM	<b>Rotations: Learn About Tech – 30 mins each, pick 3 of 4 options</b>	
	<b>Apple’s Safety Check: A Tool for Survivors</b>	
	<b>Mobile Device Security for Individuals and Agencies</b>	
	<b>Uber Privacy and Safety</b>	
	<b>Reloshare: Safe Stays and The Grove</b>	
12:15 – 1:30 PM	<b>Lunch (On Your Own)</b>	
1:30 – 3:00 PM	<b>Remote Hearings</b> Audace Garnett, NNEDV; Stephine Bowman, NCJFCJ	
	<b>Survivors’ Use of Cameras: Safety, Privacy, and Evidence</b> Karla Torres, Ring; Erica Olsen, NNEDV	
	<b>The Connection Between Reproductive Health and Location Tracking</b> Jessie Lowell, NNEDV	
	<b>Technology Inclusive Safety Planning 101</b> Alana Ramjit, Cornell Tech	
	<b>Emerging Tech and Abuse: Disconnecting from Connected Cars</b> Safety Net, NNEDV	
3:00 – 3:15 PM	<b>Break</b>	
3:15 – 4:45 PM	<b>Fintech: Securing Devices and Accounts</b> Laisa Schweigert, NNEDV	
	<b>Artificial Intelligence and What AI Means for Survivors and Advocates</b> Chad Sniffen, NNEDV; Diana Freed, BKCIS; Julio Poveda, UMD	
	<b>Navigating Dating Safety in an Age of Romance Scams</b> Lucia Harris, Match Group	
	<b>Exploring the Mental Health Challenges of Technology Abuse</b> Alana Ramjit, Cornell Tech	
	Malware Bytes	
4:45 – 4:50 PM	<b>Break</b>	
4:50 – 5:00 PM	<b>Prizes and Closing Remarks</b>	<b>Regency</b>

# Session Descriptions

## Technology Summit 2024

### Monday, August 5

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#### **Technology as a Tactic of Abuse** **Identifying and Assessing Tech Abuse** **Strategic and Empowered Use: Tech Safety Planning** **Safety and Privacy from Another Angle: Our Tech Use**

Safety Net Team, NNEDV

For us to truly support survivors, address technology safety concerns, and enhance our services, we need to understand technology's impact on victims, the possibilities for misuse, and the potential for strategic use. These sessions include a crash course in the basics of technology safety, designed to help participants navigate through the ever-changing landscape of a tech-saturated world and the intersections with our work. Participants will leave better equipped to guide survivors to increase their privacy and safety, respond to abusers' misuse of tech, and ensure the safe and confidential use of technology.

### Tuesday, August 6

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#### **Tech Policy Panel Discussion**

**Moderated by:** Erica Olsen, NNEDV

**Panelists:** TBA

As technology is quickly evolving, there are constant conversations about where our laws already provide the necessary protections against privacy violations and abuse and where there are gaps. This panel will discuss the current legal landscape, the innovating efforts to fill the gaps, and what is missing.

#### **Swipe Right: Young People and Online Dating**

Tonjia Reese and Jasmine Harris, eleven 24

Swipe Right: Young People and Online Dating, explores how young people are navigating connections with others in the digital space. Dating apps are becoming increasingly popular amongst older teens and young adults. Despite its popularity and convenience, harm can exist in relationships that are cultivated online. For this reason, advocates should be aware of ways to support young people who use apps to build relationships. The presenters will facilitate a discussion focused on online dating trends among young people, explore how intersecting identities influence what young people experience online, provide tips on what safety measures can be taken while dating online, provide tips on safety planning, and demonstrate how to build a safe dating profile.

## **Tech Abuse & Safety for LGBTQ+ Survivors of Domestic Violence, Sexual Assault, and Stalking**

Andrew Sta.Ana, Cyber-Harassment Clinic, New York Law School

Ruth Perrin, ABA Commission on Domestic and Sexual Violence

LGBTQ+ communities use technology, social media, location-sharing, and messaging apps to explore self-expression, to seek intimate partners, to find resources, and to develop community. For many LGBTQ+ individuals, forming a community online can be safer, more private, and more structured than developing relationships exclusively in physical spaces. Simultaneously, there are unique risks facing LGBTQ+ individuals navigating online spaces. From adult-specific hook-up apps and dating-focused apps, to the use of social media by LGBTQ+ youth, participants will learn about ways technology is used to facilitate LGBTQ+ relationships as well as ways it can be misused to perpetrate intimate partner violence, sexual violence, or stalking of an LGBTQ+ survivor.

## **Online Abuse, Real Life Harm: Collaborating to Combat Common Defenses to Online Abuse Cases**

Jane Anderson, AEquitas

Matthew Herrick, Consultant and Survivor-leader

When abuse happens online, judges and juries can minimize the harm that victims experience. In reality, online abuse exposes victims to immeasurable trauma of essentially infinite duration, permanently invading their autonomy and security. Prosecutors must be prepared not only to collaborate on digital investigations, but they must also be prepared to combat common defenses that often involve victim blaming and/or the minimization of harm caused by online offenders.

This presentation will describe common defenses to online abuse crimes and provide an opportunity for participants to collaborate in real time to develop counter arguments. The presenters will discuss how collaboration with victim and legal service providers and those with lived experience can improve a victim's access to justice.

## **Sharing Survivors' Stories Safety on Social Media**

Sarah Brown, Georgia Coalition Against Domestic Violence

Domestic violence survivors have an incredible capacity to inspire change and healing by sharing their stories on social media platforms. While the act of sharing is liberating, it comes with a multitude of complexities, including concerns surrounding privacy, safety, and legal issues. This workshop will address these challenges and empower survivors and advocates. We will explore the profound impact of storytelling on personal healing and the broader movement to raise awareness about domestic violence. We'll delve into the potential risks and hurdles individuals face when baring their experiences to the online world, ensuring that participants are well-prepared to navigate potential issues as advocates. Survivors and allies can find invaluable support from local domestic violence organizations. We emphasize the pivotal role these organizations play in offering resources, counseling, and safe spaces for individuals looking to connect with others who have faced similar challenges. Finally, we delve into the ethical dimension of storytelling, highlighting the importance of respecting personal boundaries and the stories of others. We explore the role of online presence in healing

and advocacy, ultimately empowering participants to create positive change within themselves and their communities.

By the end of this presentation, you will be equipped with the knowledge and tools to share your domestic violence story safely, responsibly, and effectively on social media while fostering support for survivors and raising awareness.

## **Ain't I A Woman? Misogynoir, Tech-Facilitated Abuse, and Black Women**

Audace Garnett, NNEDV

Sojourner Truth's 'Ain't I A Woman', may have been delivered in 1851, but her words still ring true for Black women. According to the National Coalition Against Domestic Violence, 40% of Black women have experienced intimate partner violence. Being a Black woman can add nuanced issues to victimization. Misogynoir or the contempt for, dislike of, or prejudices against Black women is real and permeates every aspect of life for Black women (Moya Bailey, 2010). Violence such as domestic violence and sexual assault of Black women happens in communities every day, but then often are replayed for tweets and likes online. Celebrities like Keke Palmer, Cassie, and Rhianna, have all had the most intimate parts of the violence they have experienced replayed on websites, Tweeted, and shared over and over for likes. Misogynoir often moves between the internet and real-life communities fluidly, and these beliefs can lead victims of violence to feel ashamed and not report their abuse. Victims often see what happens online to prominent people, or even those whose stories make headlines, and the vitriol they receive.

In this session, participants will gain an understanding of the nuances in how Black women experience intimate partner violence, especially as it plays out online. Participants will engage in conversations around the role technology plays in victimization and identify tools and strategies survivors of IPV and technology-facilitated abuse can take when they are engaging in online spaces.

## **Beyond Hackers and Headlines: Encryption Basics for Victim Service Providers**

Jessie Lowell, NNEDV

Encryption protects data so that only authorized people can view it. In simple terms, encryption scrambles the data in such a way that only people who have the right electronic key can unscramble it. Whether we know it or not, we may use it frequently in our daily lives. And yet, it is still a mysterious technology to most people. We hear it mentioned in movies and TV shows about hackers, or in news stories about technology policy debates, with little to no explanation of what it is.

This session will equip participants with foundational knowledge about encryption and how it is integral to the work of victim service providers. We'll look at examples of where encryption can and should exist within our own communication and data tools. Attendees will leave with a vocabulary for conversations with technology vendors, many of which are not used to the needs of organizations that work with survivors. This conversation will also provide a foundation for analyzing tech policy debates that matter to survivors and providers.

## **No Filters: Introduction Into Media Literacy as Prevention Education**

Tonjie Reese, eleven24

This session will introduce participants to critical media literacy and provide opportunities to analyze different forms of media. As advocates for domestic/sexual violence prevention, engaging in critical media literacy will allow us to change narratives and to be more conscious of the messages we send. In order to create change, advocates must maintain relevance. This can be accomplished by using media examples, teaching young people how to analyze media, and creating thoughtful media messages. These methods are continuously being used in classrooms, and can be applied to domestic/sexual violence prevention work. During this workshop, participants will learn about critical media literacy and analyze forms of media that address dating abuse and sexual violence.

## **Privacy Considerations for Survivors Requesting HUD Funded Housing Support**

DFox, NNEDV

Molly, Thibodeaux, Texas Council on Family Violence

Kiesha Preston, Gender-based Violence Consultant

Survivors often need access to housing resources in order to flee violence. Many of the housing providers in local communities across the country are funded by HUD, and are bound by federally mandated data collection processes that can have serious privacy implications for survivors. Additionally, numerous victim services programs receive HUD funding, and have unique rules for what data they collect and how they collect it. Join us in this interactive training to learn about the privacy and confidentiality issues that survivors and programs face, and both HUD funded and how non-HUD funded victim service programs can help. The trainers will discuss how to help survivors understand the privacy implications of accessing housing resources, and the confidentiality rights they have. Attendees will also learn about opportunities to apply for HUD funding, and what they must do to maintain survivor confidentiality and meet HUD's data requirements. The Texas Council on Family Violence will provide an overview of their on the ground work to create and implement a HUD compliant statewide data framework that maintains survivor confidentiality and is utilized by victim service programs to help meet state, local, and private reporting requirements.

## **Electronic Evidence: Authentication, Admissibility, and Application – Oh My!**

Annie Seifullah, Incendii Law, PLLC

Lindsey Song, Sanctuary for Families

As the world of social media continues to outpace our Jurassic legal “evidentiary” system, how do we go about securing social media as evidence? How can we best advise our clients to preserve “cloud” evidence? Come join our panelists on how they go about advising clients, preparing for trial, and dealing with the ever-changing evidentiary landscape we call social media. The presentation will overview the areas of 1) identifying and collecting evidence; 2) best practices for preparing evidence for litigation and introduction at trial, 3) admitting evidence, and additional ethical and other concerns/issues that arise in evidence collection and admission. We will discuss how to admit multiple forms of social media-based evidence, text messages, collecting electronic evidence and more.

## **Digital Divide: Considerations for Working with Immigrant Survivors**

Hellitiz Villegas and Casey Swegman, Tahirih Justice Center

In this session we will discuss trauma informed practices to working with immigrant survivors of gender-based violence. We will focus on the unique challenges and experiences of immigrant survivors through the migration and healing journey. Presenters will emphasize the growing barriers to serving survivors in a heavily tech reliant world such as digital literacy, limited access to devices and internet, privacy concerns, language barriers and more. Through lecture and interactive case scenarios, we will discuss practical strategies for safety planning from our experiences serving immigrant survivors nationally, specifically as it relates to the growing need for culturally humble services.

### **Wednesday, August 7**

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#### **Tech Panel: A Discussion with Representatives from Tech Companies**

**Moderator:** Erica Olsen, NNEDV

For this year's tech panel, we're focusing on emerging technology and the evolving landscape of privacy and safety needs. We'll hear from representatives from leading technology companies about efforts and challenges to prevent and address abuse, increase privacy, and focus on overall well-being.

#### **Rotations: Learn About Tech**

##### **Rotation 1: Apple's Safety Check: A Tool for Survivors**

In this session, members of the Apple Trust & Safety team will walk through how survivors and others concerned with interpersonal privacy can use Safety Check on iPhone to quickly review and change who they're sharing information with, and easily make updates to important account information.

##### **Rotation 2: Mobile Device Security for Individuals and Agencies**

Despite the vast amount of personal information and accounts on our cell phones, most people are not using software to protect these devices as we do our computers. This rotation will briefly talk about the importance of securing our phones and how we can implement stronger security practices for our personal use, in our safety plan work with survivors, and across our agency's devices.

##### **Rotation 3: Uber Safety and Privacy**

Transportation options are just one of many things for survivors to consider while safety planning. For this session, Elise Maiolino, Uber's Head of Women's Safety Policy, will share an overview of safety related policies, practices, and features.

##### **Rotation 4: Reloshare: Safe Stays and The Grove**

Join the ReloShare team to discuss how they are prioritizing confidentiality and data security throughout their platforms; Safe Stays and The Grove. Tech companies must prioritize confidentiality and data security when creating platforms used by agencies serving survivors of domestic violence to ensure the protection of sensitive personal information, which is crucial in safeguarding survivors from potential further harm. Strong data security measures prevent unauthorized access and leaks, thereby maintaining the trust and safety of survivors who rely on these platforms for support and resources. Additionally, robust privacy protections help in complying with legal standards and ethical



considerations, further emphasizing the responsibility of tech companies to support survivors without compromising their safety.

## **Remote Hearings**

Audace Garnett, NNEDV  
Stephine Bowman, NCJFCJ

Love them or hate them, requests for remote hearings and electronic filing options for civil protection orders aren't likely to go away anytime soon. This session will delve into the ongoing relevance and challenges of remote proceedings in cases involving victims of domestic and sexual violence and stalking. It will explore the various perspectives, both positive and negative, regarding the use of technology in these sensitive legal matters.

In addition, the presenters will offer valuable insights and practical advice for advocates and the survivors they work with. This guidance will focus on ensuring the safety and privacy of survivors when they engage in virtual interactions with the court. By addressing these crucial considerations, the session aims to empower advocates, survivors, and legal professionals to navigate the evolving landscape of remote legal proceedings in cases of domestic and sexual violence.

## **Survivors' Use of Cameras: Safety, Privacy, and Evidence**

Karla Torres, Ring; Erica Olsen, NNEDV

Since November 2022, Ring, in partnership with NNEDV and TechSoup, has donated over 15,000 home security camera devices to support survivor safety. Many survivors use camera devices to feel a greater sense of security and control over their property and their home. Notifications of movement at a front door, for example, let survivors check the cameras before opening that door or coming home. Some survivors have also used camera recordings to help document abuse. To be thorough, the donation program does more than facilitate getting a device to a survivor. The program also shares privacy and security advice for advocates and survivors, to help set-up and use the devices in ways that are best for survivors. This session will discuss the ideas of surveillance and security and provide an overview of important considerations that should be discussed with survivors for increased privacy and safety. We'll also look at options for documentation to help guide survivors if they want to present evidence in court.

## **The Connection Between Reproductive Health and Location Tracking**

Jessie Lowell, NNEDV

It's a tough time for bodily autonomy if you defy reactionary ideas of gender and reproduction. Since the Supreme Court's Dobbs decision overturning Roe, there's been a lot of discussion about tech safety, digital privacy, and access to medical care. Most of it has been cis-centric, and most of it has been focused on a few specific potential concerns, such as period tracker apps. At the same time, there has been an increasing social and political backlash against trans/gender-expansive people, their supportive family members, and their care providers. In this webinar, we go beyond the spotlight to discuss tech safety, privacy, and security for trans/gender-expansive survivors of domestic violence, sexual violence, and stalking who are seeking care in a fraught political climate.

## **Technology-Inclusive Safety Planning 101**

Alana Ramjit, Cornell Tech

This will be in a two-part session. In Part I, we'll cover the basics of what advocates *need* to know about technology when safety planning with advocates. This includes research and clinically backed frameworks for understanding how abusers use technology as manipulation and control tactic and how you can provide psychoeducation for clients to help dispel myths and emotionally ground themselves. We'll also go over signs to assess technology potential for technology abuse, and bite-sized, manageable steps to take that ensure a cell phone and email address are "safe". In Part II (20 min rotation), we'll take a step back and discuss tools and trainings frameworks that are geared specifically towards a non-technical audience helping survivors of abuse.

## **Emerging Tech and Abuse: Disconnecting from Connected Cars**

Safety Net, NNEDV

This workshop will explore internet-connected cars, focusing on both the opportunities and risks they present for survivors of abuse. Participants will gain an understanding of how connected vehicle technology works, including its potential for improving safety and convenience. However, the session will primarily emphasize the unique vulnerabilities these vehicles may create for individuals experiencing abuse, such as location tracking and remote control of vehicle functions. The workshop will equip advocates with essential knowledge and strategies to help victims of abuse effectively safety plan around their use of internet-connected vehicles. This includes practical advice on managing privacy settings, understanding vehicle capabilities, and leveraging technology to enhance rather than compromise personal safety.

## **Artificial Intelligence and What AI Means for Survivors and Advocates**

Chad Sniffen, NNEDV

Diana Freed, Berkman Klein Center for Internet & Society at Harvard University

Julio Andres Poveda Gomez, University of Maryland

Throughout history, key technologies have fundamentally shifted daily life once they reached critical points in development and adoption. Technologies like the world-wide web, email, mobile phones, social media, and online shopping are just a few examples from the last few decades. Artificial Intelligence is the next key technology poised to change everything. AI-powered generation of text, images, voice, and video are already shocking the world with their quality, realism, and ease of use. By design, these systems can only become more powerful over time. Although abusive uses of AI-powered technology have not yet been widely documented, it is a practical certainty that abusive uses will become known as AI systems become more powerful and widely adopted.

This workshop will survey the scope of existing AI-powered systems and their uses, as well as any known abusive uses of AI, at the time the session is delivered. Any abusive uses in the context of intimate partner violence will be highlighted, as well as ways in which AI-powered systems can benefit abuse survivors and their advocates.

## **Navigating Dating Safely in the Age of Romance Scams**

Lucia Harris, Match Group

This presentation will delve into the rapidly growing world of romance scams, shedding light on their prevalence on dating and social media platforms through real-world examples and data-driven insights. By centering on the experiences of victims, attendees will learn about the ever-evolving social engineering tactics employed in these scams and gain a comprehensive understanding of the proactive measures Match Group leverages to protect its users. The session will equip participants with actionable tips for recognizing and avoiding scams and provide guidance on how victims can seek support and report incidents. This presentation aims to empower attendees with the necessary tools to navigate online dating environments more safely and confidently.

## **Fintech: Securing Devices and Accounts**

Laisa Schweigert, NNEDV

Account and device security is paramount to safer online connections, and the survivors we serve have specific concerns that require different considerations based on their individual situations. With the majority of domestic violence survivors having experienced financial abuse, it's important that survivors have access to information they can use to increase their privacy and security online, and it can be difficult to know where to start. In this session, we will discuss safety considerations at the intersection of financial abuse and technology, including the use of financial technology (fintech) and tips for how survivors can secure their financial identity information online.

## **Exploring the Mental Health Challenges of Technology Abuse**

Alana Ramjit, Cornell Tech

Grounded in a multi-disciplinary research effort that convened mental health professionals with experienced technology abuse experts, this session will explore the specific challenges that traumatic stress and mental health can introduce when navigating digital privacy and security. By interviewing technology consultants and analyzing transcripts of sessions between computer security experts and survivors, we have been able to characterize the behavioral patterns that emerge when survivors have been targeted by technology abuse.